

ABOUT US

Formed in 1965, the UC Irvine Police Department has 45 sworn officers and 74 professional staff members. We are one of ten UC police departments throughout the University of California system. Most notably, the UCPD is one of several police agencies in California with statewide jurisdiction and authority. UCPD officers, like most California police officers, are empowered by section 830.2(b) of the California Penal Code, giving them authority as duly sworn peace officers throughout the state of California. All of the departments share a central mission and philosophy, including that of community-oriented policing. The departments maintain communication with each other frequently to review policies and share best practices.





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A MESSAGE FROM

CHIEF LIZ GRIFFIN

Dear Members of the UC Irvine Community,

It brings me great pleasure to present the UC Irvine Police Department's 2023 Annual Report. Over the past year, our commitment to cultivating a safe and inclusive environment on campus has remained steadfast. Guided by our core values of commitment, accountability, and respect, we have strived to enhance our community engagement efforts while leveraging cutting-edge technology to optimize our operations.

We recognize that effective law enforcement goes hand in hand with building trust and collaboration within our diverse community. Through initiatives such as our Community Police Academy, outreach programs, and collaborative events, we have worked to nurture connections with students, faculty, staff, and residents. By listening to the concerns and perspectives of those we serve, we tailor our strategies and initiatives to best meet the needs of our community.

In our unending exploration towards operational excellence, we continuously seek ways to streamline processes and improve efficiency. A central mission this past year has been our work towards IACLEA accreditation. Our inward reflection to review our internal operations has brought micro changes to further optimize our work, which in turn will provide even better service to our most important client—you. Through the adoption of innovative software, we have made significant strides in optimizing our operations through the use of data. This allows us to advance our work to effectively respond to emerging challenges. We remain committed to maximizing our resources to ensure the safety and well-being of our campus community.

In closing, I extend my sincerest gratitude to the UC Irvine community for your ongoing support and collaboration. I also want to thank our police department personnel. Throughout the year, you have



exhibited professionalism, integrity, and compassion in every interaction, whether it was responding to emergencies, conducting investigations, or engaging with members of the community. Your willingness to go above and beyond the call of duty exemplifies the values that define our department. It makes me proud to serve alongside each of you. Your contributions are deeply appreciated and never go unnoticed.

Liz GriffinChief of Police

UC Irvine Police Department



MISSION

In partnership with our community, we strive to maintain a safe and inclusive community for all to live, work, play, and visit.

VISION

We are One Team with One Mission: to Serve the Community. The highest form of service is to protect and serve our students, staff, faculty, patients, and visitors.

VALUES

Commitment to Our Community: We commit to the well-being and safeguarding of our community as we protect and serve with integrity and empathy. We actively partner with our community, building trust through open communication and collaboration.

Accountability: We hold ourselves accountable to the highest standards of honesty, accountability, transparency, and teamwork. We conduct ourselves ethically and commit to upholding the law without bias or favoritism.

Respect: We treat everyone with respect, dignity, compassion, and fairness. By recognizing diversity and uniqueness, we foster an inclusive environment to ensure everyone feels safe and valued.

Employee Wellness: Our employees are the heart of our organization. We prioritize their well-being by providing a supportive work environment, promoting work-life balance, and offering resources for physical and mental health. We invest in the growth and development of our employees to promote their long-term success.

INTRODUCTION

LEADERSHIP TEAM

Meet Our Leadership Team



Paul Cooper
Assistant Chief of Police



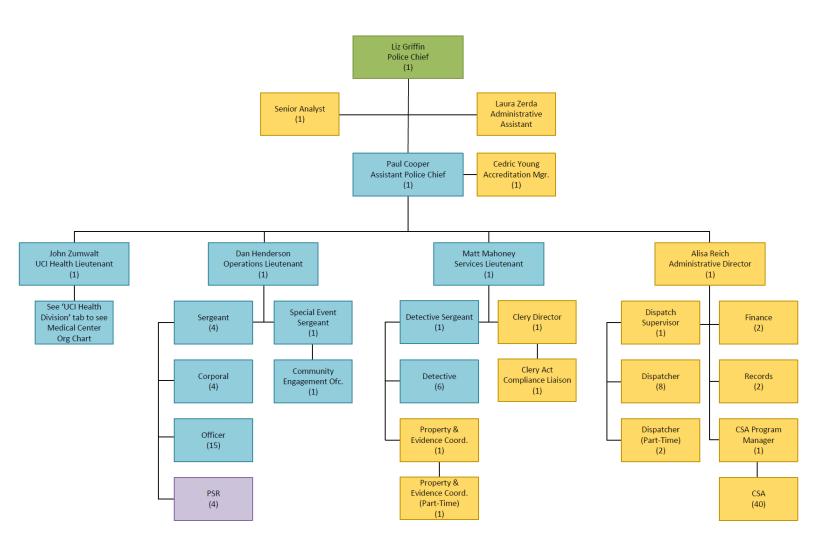








DEPARTMENT STRUCTURE



ADMINISTRATION

Keeping the Lights On

The Department's Administrative Division provides administrative and logistical support to each of the Divisions within the Police Department. In addition to Front Desk operations, Records, and Dispatch Communications, it has the responsibility for the development and management of the Department's budget, asset management, payroll, and accounts payable/receivable.

Front desk operations include lost and found services, access to Department and University resources, and the Community Safety Ambassador (CSA) program, which provides services such as security patrols and checks, lock/unlocks, and safety escort services.

The Records unit processes and reviews all public safety documents moving in and out of the Police Department including crime reports, threat assessments, citations, records checks, public records request, outside law enforcement inquiries and background checks.

Communications is the Department's 9-1-1 Public Safety Answering Point (PSAP). The Communications center is made up of specially trained dispatchers who staff the center 24/7. They receive and process all 9-1-1 calls and non-emergency calls from the Irvine campus as well as the UCI Health campus in Orange. They coordinate the response of police officers, public safety responders, and public safety ambassadors in the field as well as coordination efforts with other University departments, outside law enforcement agencies, and the Orange County Fire Authority.

The Administrative Division also handles annual audits from the Department of Justice, systems compliance, and delivering emergency alerts (zotALERTS).







Officer Jorge Parra producing a safety video with our Public Safety Dispatcher team. The video will be shown to incoming UCI freshman during their summer orientation.



Communication is Key

To take advantage of the world of social media and digital communications, we actively maintain our department's public-facing website and social media accounts. In 2023, our website attracted 49,283 visitors who sought information and services that we offer. Our high page ranking on Google for specific keywords has allowed our website to reach visitors from around the country.



2023 WEBSITE NATIONAL REACH



| CAMPUS | INSTAGRAM FOLLOWERS |
|------------------|------------------------|
| UCLA | 3,720 |
| UC Irvine | 3,300 |
| UC Davis | 2,895 |
| UC Riverside | 2,745 |
| UC Santa Barbara | 1,955 |
| UC Berkeley | 1,881 |

| KEYWORD SEARCHES | WEBSITE POSITION ON GOOGLE |
|----------------------------------|----------------------------|
| residence check | #1 |
| car crash checklist | #1 |
| police station tour | #1 |
| be well oc | #3 |
| printable car accident checklist | #3 |
| safety escort | #5 |

SUPPORT SERVICES

The mission of the Support Services Division is to provide essential support to the Operations and Public Safety Divisions as well as the UCI Community through investigations, court liaison and evidence, and Clery Act compliance.

The detective bureau is comprised of a sergeant and six detectives (four assigned to the Irvine campus and two assigned to the Medical Center in Orange) and a Court/Property and Evidence liaison.

Detectives are responsible for conducting follow-up investigations on the initial crime reports taken by patrol officers in the field, as well as follow-up on threat assessments and crime tips. In addition to this, detectives are the lead investigators on specialized investigations from start to finish. They are responsible for identifying crime trends and offer an additional patrol staffing resource to the Department during increased operations.

Detectives serve arrest warrants, search warrants, conduct surveillance and probation and parole searches. They work closely with the Orange County District Attorney, Orange County Crime Lab, local police agencies, and the Orange County Intelligence Assessment Center (OCIAC). Detectives receive more than 200 hours of specialized training while in this assignment.

The Court/Property and Evidence (CPE) liaison works with the local courts and District Attorney's offices in processing criminal filings, court documents, traffic citations, and subpoenas. All evidence and serialized found property are also handled and securely stored by the CPE liaison until it is needed by the courts, returned to the owner, or destroyed.

Clery Act compliance is also housed within this Division. The Clery Act Compliance Program Manager is responsible for community awareness, training, crime tracking, reporting, emergency notifications, timely warnings, and prevention.

The Support Services Division is responsible for tracking and coordinating the training for all police officers and the professional staff at the Irvine campus and ensuring that all legally mandated training, as well as specialized training requirements, are met.





OPERATIONS





The Operations Division is comprised of the traditional law enforcement frontline functions including patrol services, field training programs, special events and operations, and community engagement.

The Operations Division encompasses a majority of the Department's police officers and is the most visible part of the Department to the UCI community. Sergeants and officers from this Division actively collaborate with our UCI community to help create a safe and secure learning environment through education, problem-solving, and enforcement.

Through the use of best practices, technology, training, community engagement, and partnerships, the Division's goal is to provide 24-hour, uniformed police services that deter, prevent, prepare for, respond to, and recover from all criminal activity, hazards, and threats.

UCI police officers are deployed among four patrol shifts and utilize patrol vehicles, bicycles, and foot patrols. Under the SAFER program, officers are assigned to specialized responsibilities within the community, including University Housing, Cross-Cultural Center, Greek Life, Athletics, Student Life and Leadership, and Special Events.







Top: Corporal Carcamo smiles at students as they go to class.

Left: In true Anteater spirt, Officer Nelson flashing the Zot sign as she patrols campus.

Right: Detective Sergeant Sloan and Detective Grannis smile for a quick photo.



MEDICAL CENTER





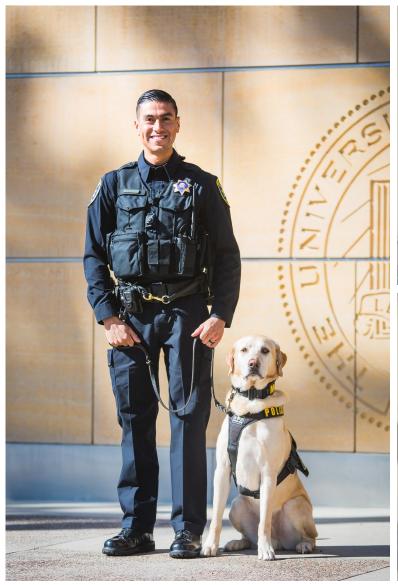
The UCI Health Public Safety Division on the UCI Health campus in the City of Orange consists of sworn police officers and detectives, as well as professional staff that includes dispatchers, public safety responders, public safety ambassadors, and administrative personnel.

The Public Safety Division's primary mission is the safety of patients, visitors, students, faculty, and staff. Echoing the campus side of operations, the Division embraces a community-oriented policing philosophy to actively collaborate with the UCI Health community in creating a safe and secure environment through prevention, intervention, education, and enforcement. Through community partnerships, the Division fosters and maintains an environment that supports safety, well-being, research, and education.

The Division is responsible for UCI Health's Security Management Plan which integrates a strategic tiered response to safety through our police officers and public safety team members who are on-site 24/7, as well as access control, visitor management, emergency alerting and notifications systems, video cameras, safety policies, staff engagement, and the medical center canine program.

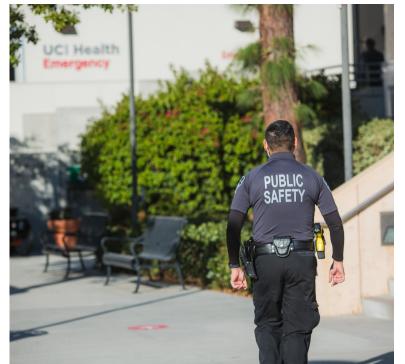
Public Safety operations are conducted through vehicle and foot patrols, fixed security posts, and video management. Safety escorts are also part of the overall security plan where Public Safety team members provide safety escorts to and from parking areas.











Top Left: Officer Chavez and K-9 Max routinely greet staff and visitors at the UCI Medical Center.

Top Right: Public Safety Responder Maldonado greeting a visitor at a security checkpoint.

Right: Public Safety Ambassador Powell stands ready to help patrons visiting the Douglas hospital lobby.

Bottom Left: Public Safety Supervisor Montenegro patrolling the UCI Health campus.

TRAINING

Preparation is the Key

We pride ourselves on staying ahead on training so that we can always apply the most up-to-date methods to handle the diverse situations we encounter each year. In addition to our mandatory training courses required by California Peace Officers and Standards and Training (POST), our team takes the time to learn specific topics that focus on the concerns of our community.

We encourage you to view our latest <u>Training Guide</u> and our <u>webpage</u> to view additional training details. Here are a few highlights for 2023:

- Active Shooter Response
- Beyond Bias: Racial & Identity Profiling Update
- · Breaching Training
- Bicycle Patrol Familiarization
- Counseling Center Assessing Psychological Distress and Suicide Risk
- Disney's Approach to Quality Service
- Domestic Violence Response Update
- First Aid/CPR/AED Practical
- Free Speech Training with Campus Counsel
- K-9 Tracking Course (Max)
- K-9 Explosive Detection (Max)
- Systemwide Response Team (SRT)
- Tactical Emergency Casualty Care
- Trauma-Informed Approaches to SVSH Investigations (CARE)

Three Sergeants graduated the Sherman Block Supervisory Leadership Institute. This eight-session course is designed to stimulate leadership and ethical decision-making for law enforcement front-line supervisors.

A Detective Sergeant received his Robert Presley Institute of Criminal Investigation (ICI) Certificate in Financial Crimes Investigation. He achieved it by successfully completing approximately 200 hours of training in three phases: (1) the ICI Core Course; (2) an ICI Foundation Specialty Course; and (3) a minimum of 72 hours of qualifying investigative elective courses.





Right: In a joint exercise with the Irvine Police Department and Orange County Fire Authority, our officers train for an active shooter incident.

Bottom: Our Police Chief, Operations Lieutenant, and Dispatch Supervisor participate in a tabletop exercise for a nuclear reactor emergency.







COMMUNITY ENGAGEMENT

Whether it be through our highly popular Community Police Academy or casual walks with K-9 Cliff, we are all about getting involved with the community. We're not here just to enforce rules, we're here to build relationships. Whether it's through fun events, educational workshops, or simply chatting with students, staff, faculty, patients, or visitors, we're always seeking ways to connect. It is our aim to make everyone on campus feel safe and supported, and that means being approachable and listening to what people have to say. So if you see us around, don't hesitate to say hi or ask questions. We're here for you!

Right: Officer
Bautista races in the tricycle event during UCI's Annual
Whimcycle
Festival—an annual bike safety event.











Top Left: Corporal Phou encourages fraternity and sorority members to party safely (and responsibly) on campus.

Top Right: Corporal Soon speaks to the Gamma Phi Beta sorority about alcohol and drug safety.

Right: Officer Bautista and Officer Sumonsavadit line up for the start of the Annual Whimcycle tricycle race.

Bottom Left: Corporal Soon, Sergeant Carvo, and Corporal Akingbemi guest lecturing in Professor Cheng's Police & Change class.

Right: Officer Sanchez and K-9 Cliff never fail to make people smile when they walk around campus.

Bottom: Corporal Soon and Officer Vasquez watch on as a student tries the drunk goggles to simulate the effects of alcohol.







NOTABLE ACCOMPLISHMENTS

- UCIPD's lost and found database was transitioned from Smartsheet to a cloud-based lost and found program—LostReturns.com. This software is also implemented at the Medical Center to manage Patient Valuables.
- UCIPD produced two community engagement videos: Community Police Academy and Student/Parent Orientation Program Campus Safety.
- Implementation of our OC Be Well Mobile Crisis
 Response partnership on campus. They respond to
 individuals on campus suffering from mental health
 crisis, homelessness, and substance abuse.
- The UCIPD Health Public Safety Division facilitated active shooter training at the UCI Medical Center. Training was done in conjunction with our Medical Center and regional partners including Orange Police and Fire Departments. The Medical Center Emergency Management Team facilitated concurrent training with hospital staff.
- Crime Reduction:
 - There was a 34% reduction in bike thefts from the previous school year due to new mapping system.
 - ♦ 50% reduction in calls for service in Building 3 at the Medical Center by adjusting staffing presence.
- Detective Tran implemented an alternative (Restorative Justice) Juvenile Delinquency diversion program involving Waymakers.

- Successfully ran two cohorts of the Community
 Police Academy with 47 students. This academy fills
 up within a day of advertising to the community and
 includes students, staff, faculty, and University Hills
 residents.
- Property & Evidence team processed hundreds of property and evidence room items to clear space in the evidence room. Our Property and Evidence Officer was nominated for the Orange County Property Officer of the Year Award.
- The UCIPD Health Division has fully implemented a new Field Training Program for Public Safety Responders and Public Safety Ambassadors that utilizes the LEFTA software program to track and record training progress.
- Sergeant Sloan developed a partnership with the Department of Continuing Education where UCIPD has an ongoing role in the Department's orientation program.
- Received approval for CalOES funding to purchase a new phone system (NGA) and Audio logger (Eventide) for NextGen 911 transition in 2024.
- UCIPD completed the transition of University LiveScans to the Human Resources department.
- Published the Annual Security Report and Annual Fire Safety Report before the October 1 deadline.



SURVEY SAYS...

The UCI Police Department uses SPIDR Tech, a technology company that builds modern customer service for public safety. Their tool enables us to automatically send one-to-one text messages, emails, and mobile-friendly surveys to crime victims, reporting parties, and other members of the community.

The data is important to us. It keeps us connected to our most important customer—our community. The tool

The dispatcher was polite, took down my information, and offered to send a patrol car to do a neighborhood check. I appreciated the prompt and professional service!

Officer Grannis was incredibly helpful in locating my wallet. He drove across campus safely so I didn't have to walk at night. And he helped me look for my wallet at night and retraced my steps through locked buildings. I really appreciate his helpfulness and kindness.

I loved the quick response to my call. It makes me feel ensured that my daughter will be looked after as if though she was with us at home. I am assured that we parents can rely on the UCI police to provide safety for our daughter. Thank you for all your help and interest.

Thank you so much for the rapid response, calm suggestions, and overall competence. You guys are areat!

collects consistent, quantifiable feedback from the community members we interact with. We turn this feedback into actionable insights, and always know where we stand with our quality of service. We are immensely proud to report that our ratings are among the top percentile of police department ratings across the country. Here are some reviews from our community members. We thank them for their kind words and taking the time to review our service.

Both officers, police officers (Jeffrey Sanchez) and one with him were incredibly helpful and patient. Went out of their way, above and beyond to help us in the situation and make sure everything was okay and safe even thought they weren't obliged to and it was a lifesaver. Were both very friendly, kind, patient and understanding!

The quality of the UCI Police has always been exceptional. Thank you the service that you give to the entire University community.

CALLERS

HOW SATISFIED WERE YOU WITH THE SERVICE PROVIDED BY THE EMPLOYEE(S) SELECTED IN THE PREVIOUS QUESTION?

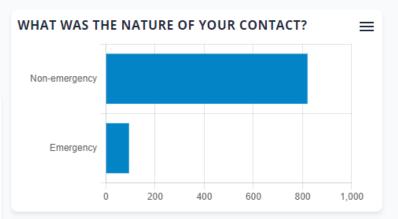
4.82 OF 5

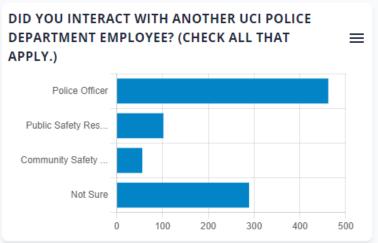
FROM 595 RESPONSES

HOW SATISFIED WERE YOU WITH YOUR EXPERIENCE WITH THE DISPATCHER THAT YOU SPOKE WITH?

4.76 OF 5

FROM 915 RESPONSES





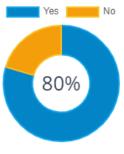
CRIME VICTIMS

HOW SATISFIED WERE YOU WITH YOUR OVERALL EXPERIENCE WITH THE UCI POLICE DEPARTMENT?

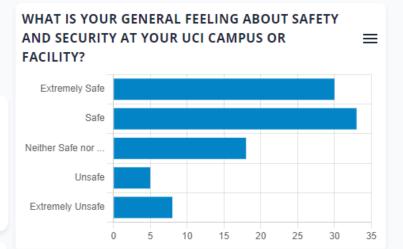
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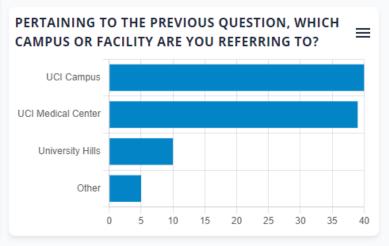
FROM 94 RESPONSES





FROM 93 RESPONSES





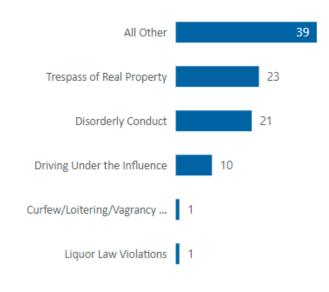
2023 CRIME STATISTICS

The FBI's National Incident-Based Reporting System (NIBRS) became the national standard for law enforcement crime data reporting in the United States. The transition to NIBRS represents a significant shift – and improvement – in how reported crime is measured and estimated by the federal government. This is an abbreviated version of our crime statistics that encompass our campus and medical center. To view its entirety in more detail, we invite you to explore our interactive dashboard on our website.

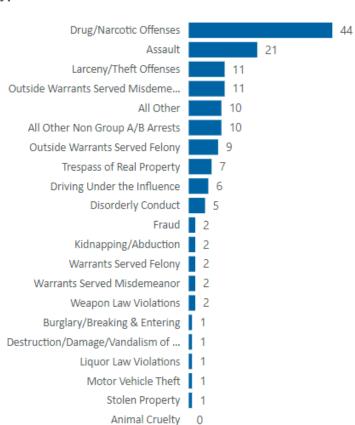
Group A Offenses

Larceny/Theft Offenses 429 Assault 237 Destruction/Damage/Vandalism of Property Drug/Narcotic Offenses 59 Fraud Stolen Property Sex Offenses Extortion/Blackmail Burglary/Breaking & Entering Motor Vehicle Theft Weapon Law Violations Counterfeiting/Forgery 6 Kidnapping/Abduction Arson

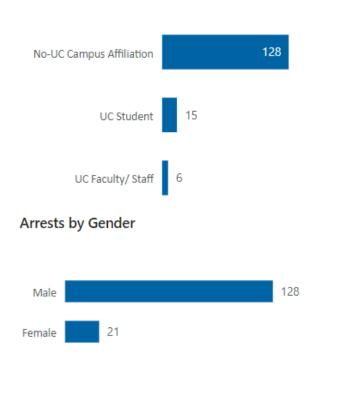
Group B Offenses



Type of Arrests



Arrests by UC Affiliation



2023 CALLS FOR SERVICE

A call for service (CFS) is any call made to our police department by members of the community for assistance with emergency or non-emergency issues. This is an abbreviated version of our CFS that encompass our campus and medical center. To view its entirety in more detail, we invite you to explore our interactive <u>dashboard</u> on our website.

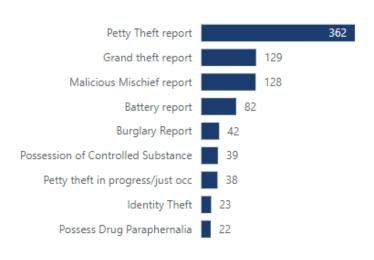


Suspicious/
Disturbance Incidents
7,099

Security Services Provided 53,281



Reported Crimes



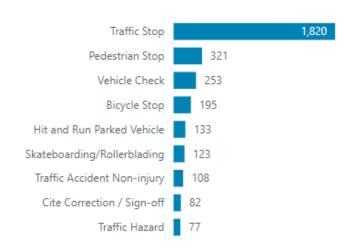
Suspicious/Disturbance Incidents



Security Services Provided



Traffic Related







UCI Police Department 410 East Peltason Drive Irvine, CA 92697

UCI Campus 24-Hour Non-Emergency 949-824-5223

UCI Health Division 24-Hour Non-Emergency 714-456-5493

Website www.police.uci.edu

General Email police@uci.edu

Annual Security Report Request 949-824-1277 | clery@uci.edu

Social Media @ucirvinepd (Instagram/Facebook)